

Tracing contacts, saving lives

A partnership with counties to provide solutions for COVID-19 mitigation

Rapid-Trace Overview

Rapid-Trace, a subsidiary of Over the Ridge LLC, was established in 2012 as a Service-Disabled Veteran owned Florida business. Rapid-Trace possesses the management, personnel, technology, resources, and world-renowned contact tracing capabilities to deliver the systematic and timely response needed to warn contacts of possible exposure and provide any services they may require in order to quarantine.

Rapid-Trace Goals and Principles

- Created to serve the common good and combat the stress of COVID-19
- Able to assist local government, can accommodate any size county
- Contact tracing is an essential next step in the mitigation process and often overlooked as a key component to stopping the spread of COVID-19
- We are NOT a staffing agency. Our company solely provides contact tracing services.



Effective COVID-19 Mitigation Plan

Public Cooperation

- Practice social distancing
- Wear a mask /cover face
- Avoid crowded places
- Practice proper hand washing

Testing

- Timely results
- Ample availability
- Accuracy

Contact Tracing

- Social science approach
- Isolation/Quarantine WILL reduce the spread
- Effectively used for decades by the
 CDC and WHO. Assisted in
 eradicating Ebola in W. Africa after
 one year
- Traditional approach, not an app

Contact Tracing - Compliance

- HIPPA compliant
- Adhering to CDC protocol, updated guidelines and directives

In unison with FDOH guidelines and protocols for contact tracing

Team Structure

1 Lead Investigator

Our lead investigator supervising each team has extensive investigative training- many are former federal or state investigators.

1 Medical Coordinator 5 Contact Tracers

Medical professional with local experience in public health care, ensuring the infected person has all the necessary information they need to isolate and supports contact tracers. Each contact tracer is local to the area, with strong elicitation skills and 30 hours of training. They have an empathetic heart and an investigative and analytical mindset.

Contact Tracing Steps

- Contact positive COVID-19 patients
- Complete a one-on-one contact trace of the patient
- Follow up initial patient contact with other personal contacts and exposure
- Tracers emphasize importance of public cooperation, provide support needed to ensure cases/contacts stay home to prevent further spread
- Contact tracers are required to follow all scripts, policies and procedures to ensure accurate and secure tracing process

Strategic Partner-Talent Boost

- Talent Boost is our implementation partner. They provide recruiting, hiring and training for Rapid-Trace on one platform.
 They are also the contact tracing hiring and training provider for Partners in Health (PIH) - a world renowned non-profit health agency.
- Successfully assisted Massachusetts in their contact tracing efforts

Contact Tracing – CRM Tool Customer Relationship Management Tool

- SORMAS (Surveillance, Outbreak, Response, Management & Analysis System)
 Data management software tool developed and used through out the world specifically for contact tracing
- SORMAS client relationship software keeps client data secure
- Automated reports aide in monitoring progress and outcomes
- Securely shared data with local, state, and federal jurisdictions
- NIST (National Institute of Standards and Technology) Compliant



Contact Tracing - Security

- Dedicated to cybersecurity and privacy
- Aligned National Institute of Standards and Technology (NIST) Cybersecurity Framework
- HIPAA Compliant
- AWS Infrastructure (Amazon Web Services)
- Strong encryption, restrictive access control, and multi-factor authentication
- Process, procedures, and training for all employees

Contact Tracing - Reliability

- Skills, experience, and training matched to goals and objectives
- Provide Public Health Agencies support and flexibility
- Ability to surge depending on guidance to meet clients' goal
- Contact tracing is Rapid-Trace's dedicated specialty

Solutions for Counties-Protecting Employees

- Ensuring continuity of operations during challenging times
- When employees are out sick productivity levels are diluted, due to distributing responsibilities among co-workers in a normal environment...during COVID-19 this is exasperated. Many HR departments are trying to manage and are overwhelmed.
- Tracing, updating, and forecasting the progress of county employees assist in effective planning.

Rapid-Trace's Scalability

- The focus of today is making sure you have a better work force, as your employees are on the front line, with potential for exposure every day.
- Our services are not limited to only county employees, if the need arises Rapid-Trace is capable of providing contact tracing services for the citizens of your county
- If the State of Florida permits local government to play a greater role in determining their contact tracing needs, please know Rapid-Trace is standing ready, willing and able to serve

What's next...

If you are interested in receiving a proposal, please contact me at the email on the last slide of this presentation and we can begin the process of gathering information necessary to provide you with a customized contact tracing solution.

Questions...

Rapid-Trace Points of Contact

Chief Business Development Office Cynthia Matthews c.matthews@rapid-trace.com 813-390-0003

Rapid-Trace Corporate Headquarters ONLINE www.rapid-trace.com

PHONE 813-538-8616

MAILING 8950 9th Street North Suite 140 St. Petersburg, FL 33702